Jet Stream Dental Laboratory knows what you're thinking: “Great, another lab making the same promises I have heard over and over again… to deliver the utmost in quality, best customer service, and unbeatable prices, etc.” And, actually, you are correct. Jet Stream’s commitment to these statements is not only unfaltering, but assures dental professionals it is not just another dental laboratory.

Located in the city of Manila, the capital of the Philippines, Jet Stream Dental Laboratory resides in the thriving metropolitan area also known as the National Capital Region (NCR). This strategic location has been the home to many successful global companies within various areas of interest. Since the addition of Jet Stream Dental Lab, the list of flourishing businesses expands into new horizons. Taking advantage of this prime location, Jet Stream is able to receive, fabricate, and ship your cases in seven days.

For more than two decades, the cornerstone of Jet Stream’s success begins with providing high-quality dental restorations at the most competitive prices for labs around the world. The consistency of work coupled with excellent service has kept labs satisfied worldwide. With the increased number of aesthetic and restorative work being outsourced, Jet Stream decided to extend its specialized lab services directly to dentists and establish a presence in the United States.

With the onset of increased patient demands, dentists have been forced to seek out cost-effective laboratory services that will deliver quality restorations at the most affordable prices with faster turnaround times. As a domino effect, dental laboratories have outsourced to meet the demands of dentists without increasing costs and worse yet, compromising the quality of restorations delivered. In fact, most dentists are often unaware if their lab is outsourcing.

Do you know if your lab is outsourcing? If so, can you be sure of the quality of work you are receiving?

Jet Stream is able to address these issues with dentists to help overcome the unknown factors that feed the negative perceptions about outsourcing directly overseas. Such issues include: whether or not these labs are using experienced and educated employees; if the quality of work and materials received can be guaranteed; and if dependable turnaround times can be achieved. In addressing these issues, dentists who have sent their cases to Jet Stream feel as if they are working with a local lab.

Jet Stream’s staff of more than 300 technicians and customer service employees work together to provide a positive outcome for the dentists and their patients to create a win-win situation. By illustrating Jet Stream’s successful process for receiving, fabricating, and shipping cases, the best-kept secret among dentists is revealed…
DAY 1:
With a single phone call to Jet Stream and the arrangement of a case pick-up, the fabrication process is launched. DHL is Jet Stream’s primary courier, and depending on the region of the country and time of day, the case is picked up and overnighted to Jet Stream’s U.S.-based receiving location in California. Shipping to Jet Stream’s receiving location is $4.25 per box, each way, and dentists who send more than one case can consolidate them to save money. Jet Stream’s internal tracking system makes it easy to provide doctors with information regarding the following: when their cases were received, where the cases are in the fabrication process, and when cases are shipped back to the office…

DAY 2:
On the second day, cases arrive at Jet Stream’s U.S.-based receiving location in El Segundo, California. They are logged into the system and prepared for shipping to Manila on the same day. Each package must meet certain FDA requirements and must also pass through customs. All of the general administrative work is completed overseas to save time.

DAY 3:
Aboard a commercial airline with daily non-stop service, Jet Stream cases are in transit for the entire third day to Manila.
DAY 4:
On the fourth day, the cases arrive at Jet Stream’s state-of-the-art facility in Manila and are diagnosed by highly skilled and educated technical support teams. Unique to Jet Stream Dental Laboratory, the technical support teams are composed of not only U.S. highly trained and CDT certified lab technicians, but of dentists who have practiced for many years. Once the cases arrive in Manila, they are checked to make sure everything is in order. If so, the cases move along in the fabrication process; if more information is required, a Jet Stream technical support team member will initiate a call to the dentist. Doctors can then provide the additional information required for the completion of the case over the phone. The ability to receive diagnostic support from one dental colleague to another establishes overall better communication and understanding of the case to ensure the fabrication is a success. Jet Stream’s business model provides a lucrative avenue for dentists who have practiced in areas where poor dental hygiene is prominent and dental health care is limited due to cost. By working with Jet Stream Dental Lab, dentists are able to take advantage of this opportunity by staying abreast of the latest restorative options and materials used.

DAY 5:
Utilizing the latest technology and materials available, the fabrication of cases begins on the fifth day. Jet Stream is registered with the Food and Drug Administration (FDA) and follows the FDA’s “Good Manufacturing Program” (GMP) to assure dentists that the materials being used are of the same quality they would receive from a U.S.-based lab. As a result, Jet Stream overcomes the skepticism that offshore labs substitute high quality with low-grade materials.

DAY 6:
The final day of the fabrication process has arrived. The cases are completed and inspected by the quality control team. Strict attention to detail is performed when inspecting cases to keep contacts and occlusal adjustments to a minimal and prosthetics fitting accurately. Cases pass inspection and are then prepared to be shipped back to the U.S. Communication between the lab in Manila and the U.S. receiving location is maintained on a daily basis to report which cases have passed quality control and will ship as scheduled. Finished cases are then prepared to meet FDA and custom requirements. The cases then leave Manila for Jet Stream’s U.S.-based receiving location in California on day six. Dentists can now rest assured that the cases have been fabricated as requested.
DAY 7:
Understanding the importance of time constraints, the cases are invoiced and delivered to the dental offices immediately on the seventh day. At Jet Stream, great expectations are met and systems are consistently maintained to provide hassle-free results directly to dentists.

Jet Stream Makes a Difference
Dr. William “Bill” Bloink, a clinical mentor and hands-on trainer for Heartland Dental Care doctors, has experienced success with Jet Stream cases, first-hand. “Cases I have received from Jet Stream are aesthetically pleasing to the patients and I was able to seat the crowns with minimal to no adjustments,” says Bloink. With his approval and expertise advice, Jet Stream Dental Laboratory continues to effectively and efficiently meet the laboratory needs of Heartland dentists.

Dentists working as international dental consultants for Jet Stream not only practice dentistry, but teach it. Embracing the latest technology allows them to stay abreast of innovations while keeping their colleagues informed. Here’s what some have experienced thus far:

“Introducing new technology to colleagues and sharing our thoughts and opinions opens my mind to other possibilities for improvement,” says Dr. Lee.

For Dr. Gonzalez, it is a new experience. While still continuing to work with his wife in a private practice, they both find that, “being able to communicate with our western colleagues and imparting with them new products and technology utilized in the laboratory, is a win-win situation.”

In the end...
By strategically utilizing national carrier services; FDA-approved materials; highly trained, experienced employees; and by providing reliable turnaround times, Jet Stream overcomes the negative perceptions dentists might have of outsourcing overseas. At the end of seven days, Jet Stream proves it is not just an ordinary dental lab, but one that has managed to combine key ingredients such as, steadfast commitment, timeless energy, reliability, confidence, modern technology, and good old-fashioned customer service to equal the strength and success it has been built upon. When all is said and done, what matters most is that final restorations meet dentists and patients expectations without the compromise of quality and time.

Leading Brands:
According to Dr. Yu, “Having the ability to properly diagnose cases in the early stages of fabrication helps eliminate endless problems for the dentists, patients, and lab. The fact that we get to discuss the options, alternatives and solutions to the client gets me excited to share the knowledge and experience that I have generated over the years.”

Dr. Carpio says, “As a dentist and a private practitioner for eight years, I have encountered patients with oral health problems needing some improvements, therefore, I understand perfectly why Jet Stream Dental Lab always makes sure it does quality products for the patient’s satisfaction and tries to give them their best smile.”

“While still practicing and working for Jet Stream I am able to experience the best of both worlds,” says Dr. Medina.

Leading brands offered by Jet Stream Dental Lab guarantee quality and savings for the dentist and patient. They include, but are not limited to the following:

- Captek
- Ceramco®3
- IPS Empress
- belleglass HP
- Wol-Ceram®
- Procerak
- IPS e.max®
- tcs®
- Portrait® IPN®
- Vitallium®
- Vitallium 2000Plus®
- Cristobal®
- Valplast®
- VITA® Physiodens
- Blueline™
- Cerec in Lab®
- Argen